

UNION COUNTY / ANSON COUNTY / LANCASTER COUNTY WATER & SEWER

NOTIFICATION

January 31, 2019

Contact:	Union County Public Works	Anson County Public Works	Lancaster Co. W&S District
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Position:	Community Relations Mgr.	Water Dist. Superintendent	Quality Control Coordinator
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Regional Water Quality Preventative Maintenance Program

- **WHAT:** In a continuing effort to distribute high quality potable water, the above listed water utilities will conduct a routine Water Quality Preventative Maintenance Program. This program will involve temporarily switching water disinfectants from the present chloramines to chlorine in order to optimize water quality within the distribution systems.
- WHEN: Monday, February 25, 2019 through Sunday, March 31, 2019
- WHERE: <u>Lancaster County</u>: Public water systems in the cities of Lancaster, Health Springs, and Kershaw, and unicorporated areas of Lancaster County served by LCWSD.

<u>Union County</u>: Public water systems in Weddington, Wesley Chapel, Waxhaw, Marvin, Indian Trail, Stallings, Wingate, Marshville, Fairview, Unionville, and unincorporated areas of Union County served by Union County Public Works.

<u>Anson County</u>: Public water systems in Wadesboro, Morven, Lilesville, Peachland, Polkton, Marshville, & Ansonville, and unincorporated areas of Anson County, as well as portions of Richmond County and Chesterfield County, SC, served by Anson County Public Works.

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COMMENTS:

During the Preventative Maintenance Program, some water customers may notice temporary taste, color or odor differences in their water. This is a normal component of the process and customers should be reassured that water quality is not affected and remains safe for drinking, bathing, cooking and other general uses. Most customers will notice no change.

There are three groups of water users that should take special precautions during the Preventative Maintenance Program:

- 1) kidney dialysis providers/patients,
- 2) fish, pond, pool and aquarium owners/ operators, and

3) some businesses that use water in their production process.

Those who fall in to any of the above categories are strongly encouraged to seek professional advice concerning the removal methods for chlorine and chloramines from their water supply.

This maintenance program is being performed at this time of year when water usage is low, as to limit stress on the system. You may see crews performing flushing operations at hydrants to ensure chlorinated water is dispersed through the entire water system.

When the program is completed on March 31, the disinfection process will be switched back to chloramines.

For further information or with specific questions, residents may contact their local water provider. Media inquiries may be directed to the contacts listed above. Answers to Frequently Asked Questions (FAQs) can be found on the <u>www.lcwasd.org</u> website below.

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These Counties work in cooperation with one another to provide potable drinking water to portions of the 5-county region including Union, Anson, and Richmond counties in North Carolina and Lancaster and Chesterfield counties in South Carolina.

For more information on these utilities, please visit:

Lancaster County Water & Sewer District – www.lcwasd.org Union County - www.co.union.nc.us Anson County - www.co.anson.nc.us